



VERIFICATION OPINION DECLARATION GREENHOUSE GAS EMISSIONS AND ENERGY

To: The Stakeholders of Genesys,

Apex Companies, LLC (Apex) was engaged to conduct an independent verification of the greenhouse gas (GHG) emissions and energy reported by Genesys for the period stated below. This verification opinion declaration applies to the related information included within the scope of work described below.

The determination of the GHG emissions and energy is the sole responsibility of Genesys. Genesys is responsible for the preparation and fair presentation of the GHG emissions and energy statement in accordance with the criteria. Apex's sole responsibility was to provide independent verification on the accuracy of the GHG emissions and energy reported, and on the underlying systems and processes used to collect, analyze and review the information. Apex is responsible for expressing an opinion on the GHG emissions and energy statement based on the verification.

Boundaries of the reporting company GHG emissions and energy covered by the verification:

- Operational Control
- Worldwide
- Exclusions: Refrigerants

Types of GHGs: CO₂, N₂O, CH₄

GHG Emissions and Energy Statement:

- **Scope 1:** 25 metric tons of CO₂ equivalent
- **Scope 2 (Location-Based):** 6,517 metric tons of CO₂ equivalent
- **Scope 2 (Market-Based):** 5,985 metric tons of CO₂ equivalent
- **Scope 3:**
 - **Category 1: Purchased Goods & Services:** 63,165 metric tons of CO₂ equivalent
 - **Category 6: Business Travel:** 7,332 metric tons of CO₂ equivalent
 - **Category 7: Employee Commuting (includes Work from Home):** 4,464 metric tons of CO₂ equivalent
 - **Category 8: Upstream Leased Assets:** 572 metric tons of CO₂ equivalent
 - **Category 11: Use of Sold Products:** 132,596 metric tons of CO₂ equivalent
 - **Category 15: Investments:** 13 metric tons of CO₂ equivalent
- **Total Energy Consumed:** 15,833 MWh

Data and information supporting the Scope 1 and Scope 2 GHG emissions and energy statement were primarily historical in nature.

Data and information supporting the Scope 3 GHG emissions statement were in some cases estimated rather than historical in nature.

Period covered by GHG emissions and energy verification:

- February 1, 2023 to January 31, 2024

Criteria against which verification conducted:

- World Resources Institute (WRI)/World Business Council for Sustainable Development (WBCSD) Greenhouse Gas (GHG) Protocol Corporate Accounting and Reporting Standard (Scope 1 and 2)
- WRI/WBCSD Greenhouse Gas Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard (Scope 3)

Reference Standard:

- ISO 14064-3 Second Edition 2019-04: Greenhouse gases -- Part 3: Specification with guidance for the validation and verification of greenhouse gas statements

Level of Assurance and Qualifications:

- Reasonable (Scope 1, Scope 2 and energy)
- Limited (Scope 3)
- This verification used a materiality threshold of $\pm 5\%$ for aggregate errors in sampled data for each of the above indicators.

GHG and Energy Verification Methodology:

Evidence-gathering procedures included but were not limited to:

- Interviews with relevant personnel of Genesys;
- Review of documentary evidence produced by Genesys;
- Review of Genesys data and information systems and methodology for collection, aggregation, analysis and review of information used to determine GHG emissions and energy; and
- Audit of sample of data used by Genesys to determine GHG emissions and energy.

Verification Opinion:

Based on the process and procedures conducted, we conclude that the Scope 1 and Scope 2 GHG emissions and energy statement shown above:

- is materially correct and is a fair representation of the GHG emissions data and information; and
- has been prepared in accordance with the WRI/WBCSD GHG Protocol Corporate Accounting and Reporting Standard (Scope 1 and 2).

Based on the process and procedures conducted, there is no evidence that the Scope 3 GHG emissions statement shown above:

- is not materially correct and is not a fair representation of the GHG emissions data and information; and
- has not been prepared in accordance with the WRI/WBCSD Greenhouse Gas Protocol Corporate Value Chain Accounting and Reporting Standard (Scope 3).

It is our opinion that Genesys has established appropriate systems for the collection, aggregation and analysis of quantitative data for determination of these GHG emissions and energy for the stated period and boundaries.



Statement of independence, impartiality and competence

Apex is an independent professional services company that specializes in Health, Safety, Social and Environmental management services including assurance with over 30 years history in providing these services.

No member of the verification team has a business relationship with Genesys, its Directors or Managers beyond that required of this assignment. We conducted this verification independently and to our knowledge there has been no conflict of interest.

Apex has implemented a Code of Ethics across the business to maintain high ethical standards among staff in their day-to-day business activities.

The verification team has extensive experience in conducting assurance over environmental, social, ethical and health and safety information, systems and processes, has over 20 years combined experience in this field and an excellent understanding of Apex's standard methodology for the verification of greenhouse gas emissions data.

Attestation:

A handwritten signature in blue ink that reads 'Megan K. O'Neil'.

Megan O'Neil, Lead Verifier
ESG Program Manager
Apex Companies, LLC
Atlanta, Georgia

A handwritten signature in blue ink that reads 'Trevor Donaghu'.

Trevor Donaghu, Technical Reviewer
ESG Director
Apex Companies, LLC
Pleasant Hill, California

July 2, 2024

This verification opinion declaration, including the opinion expressed herein, is provided to Genesys and is solely for the benefit of Genesys in accordance with the terms of our agreement. We consent to the release of this declaration by you to the public or other organizations but without accepting or assuming any responsibility or liability on our part to any other party who may have access to this declaration.