

Governing Law, Jurisdiction, and Notices

Last Updated October 1, 2024

If Customer, as of the Effective Date of the Service Order, is domiciled in:	Customer is contracting with the following Genesys entity:	The governing law is:	The courts have exclusive jurisdiction are:	Notices to Genesys should be sent to the following addresses:
Australia	Genesys Cloud Services Pty Ltd	Laws of Australia	The courts located in New South Wales, Australia	<p>Genesys Cloud Services Pty Ltd Attention: Legal Department WeWork, Level 1, 1 Sussex Street, Barangaroo, NSW 2000, Australia</p> <p>With copy to: Genesys Cloud Services B.V. Attn: Legal Spaces Amstel Mr Treublaan 7 1097 DP Amsterdam The Netherlands</p> <p>Fax: +31.35.808030</p>
Brazil	Genesys Serviços Cloud Ltda.	Laws of Brazil	The courts located in Sao Paulo, Brazil	<p>Genesys Serviços Cloud Ltda.</p> <p>Attn: Legal Avenida das Nações Unidas, 12.995 20ª floor Brooklin, São Paulo/SP CEP 04578-000, Brazil</p> <p>Fax: +55.11.36113393</p> <p>With a copy to Genesys US Legal (see below)</p>

Canada	Genesys Cloud Services Corp.	Laws of Ontario, and the applicable Canadian Federal law	The courts located in Toronto, Ontario	<p>Genesys Cloud Services Corp. Attn: Director Sales Operations 5200 Yonge St, Toronto, ON M2N 5P6 IWG Spaces, 2nd Floor Canada</p> <p>Fax: +1.416.932.3130</p> <p>With a copy to Genesys US Legal (see below)</p>
India	Genesys Cloud Services India Private Limited	Laws of India	The courts located in Chennai, India	<p>Genesys Cloud Services India Private Limited</p> <p>Attn: VP Sales Global Info City Park Plot No 40, M.G.R Salai Kandanchavadi Block C 7th floor Chennai, TN 600096 India 33AAKCG2233J1ZR PAN AAKCG2233J</p> <p>With copy to: Genesys Cloud Services B.V. Attn: Legal Spaces Amstel Mr Treublaan 7 1097 DP Amsterdam The Netherlands Fax: +31.35.808030</p>
Japan	Genesys Cloud Services K.K.	Laws of Japan	The courts located in Tokyo, Japan	Genesys Cloud Services K.K. C/O We Work

				<p>Attn: Senior Director Sales Operations Kamiya-cho Trust Tower 23F, 4-1-1 Toranomon, Minato-Ku, Tokyo 105-6923, Japan</p> <p>Fax: +81.3.5989 1300</p> <p>With a copy to Genesys US Legal (see below)</p>
United Kingdom and Ireland	Genesys Europe B.V.	Laws of England and Wales	The courts located in London, England	<p>Genesys Europe B.V.</p> <p>Attn: Legal Spaces Amstel Mr Treublaan 7 1097 DP Amsterdam The Netherlands</p> <p>Fax: +31.35.808030</p> <p>With a copy to Genesys US Legal (see below)</p>
United States	Genesys Cloud Services, Inc.	Laws of California, and the applicable United States federal law	The state courts located in San Mateo County, California or, if there is federal jurisdiction, the United States District Court for the Northern District of California	<p>Genesys Cloud Services, Inc.</p> <p>Attn: Legal 1302 El Camino Real, Suite 300 Menlo Park CA, 94025</p> <p>Fax: 650.466.1260</p> <p>All of the information in this cell is the address for "Genesys US Legal"</p>
Rest of World/Other	Genesys Cloud Services B.V.	Laws of England and Wales	The courts located in London, England	<p>Genesys Cloud Services B.V.</p> <p>Attn: Legal</p>

				<p>With a copy to Genesys US Legal (see below)</p> <p>Spaces Amstel Mr Treublaan 7 1097 DP Amsterdam The Netherlands</p> <p>Fax: +31.35.808030</p> <p>With a copy to Genesys US Legal (see above)</p>
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