

Governing Law, Jurisdiction, and Notices

Last Updated July 13, 2022

If Customer, as of the Effective Date of the Service Order, is domiciled in:	Customer is contracting with the following Genesys entity:	The governing law is:	The courts have exclusive jurisdiction are:	Notices to Genesys should be sent to the following addresses:
Australia	Genesys Cloud Services Pty Ltd	New South Wales	The laws of the State of New South Wales, Australia govern this Agreement. Any legal or equitable claim of any nature arising hereunder will be filed and maintained in the courts having jurisdiction in New South Wales, and the courts of appeal from them. Each party waives any objection to proceedings in such courts on grounds of venue or that the proceedings have been brought in an inconvenient forum.	Attention: Legal Department Genesys Cloud Services Pty Ltd WeWork, Level 1, 1 Sussex Street, Barangaroo, NSW 2000, Australia With copy to: Genesys Cloud Services B.V. Attn: Legal Prins Bernhardplein 200 1097 JB Amsterdam The Netherlands Fax: +31.35.808030

Brazil	Genesys Serviços Cloud Ltda.	Brazil	The courts located in Sao Paulo, State of Sao Paulo, Brazil.	<p>Genesys Serviços Cloud Ltda.</p> <p>Attn: Legal Avenida das Nações Unidas, 12.995 20° floor Brooklin, São Paulo/SP CEP 04578-000, Brazil</p> <p>Fax: +55.11.36113393</p> <p>With a copy to Genesys US Legal (see below)</p>
Canada	Genesys Cloud Services Corp.	Ontario, and the applicable Canadian Federal law	The courts of Ontario, in the courts located in Toronto, Ontario	<p>Genesys Cloud Services Corp.</p> <p>Attn: Director Sales Operations 50 Smyth Street, Suite 2000 Saint John, New Brunswick, Canada E2L 0B8</p> <p>Fax: +1.416.932.3130</p> <p>With a copy to Genesys US Legal (see below)</p>

Japan	Genesys Cloud Services K.K.	Japan	The courts of Japan, in the courts located in Tokyo, Japan	<p>Genesys Cloud Services K.K. C/O We Work</p> <p>Attn: Senior Director Sales Operations Kamiya-cho Trust Tower 23F, 4-1-1 Toranomom, Minato-Ku, Tokyo 105-6923, Japan</p> <p>Fax: +81.3.5989 1300</p> <p>With a copy to Genesys US Legal (see below)</p>
United Kingdom and Ireland	Genesys Europe B.V.	England and Wales	The courts of England and Wales in the courts located in London, England	<p>Genesys Europe B.V.</p> <p>Attn: Legal Prins Bernhardplein 200 1097 JB Amsterdam The Netherlands</p> <p>Fax: +31.35.808030</p> <p>With a copy to Genesys US Legal (see below)</p>

United States and Russia	Genesys Cloud Services, Inc.	California, and the applicable United States federal law	The California state courts In and for San Mateo County, California or, (if there is Federal jurisdiction), the United States District Court for the Northern District of California	<p>Genesys Cloud Services, Inc.</p> <p>Attn: Legal 2001 Junipero Serra Blvd Daly City, California 94014</p> <p>Fax: 650.466.1260</p> <p>All of the information in this cell is the address for "Genesys US Legal"</p>
Rest of World/Other	Genesys Cloud Services B.V.	England and Wales	The courts of England and Wales in the courts located in London, England	<p>Genesys Cloud Services B.V.</p> <p>Attn: Legal Prins Bernhardplein 200 1097 JB Amsterdam The Netherlands</p> <p>Fax: +31.35.808030</p> <p>With a copy to Genesys US Legal (see above)</p>